

GENERAL INFORMATION

Plan Report ID Number: 20241101ens

Developer Name: EnSoftek Inc

Product Name(s): DrCloudEHR

Version Number(s): 2025

Certified Health IT Product List (CHPL) ID(s): <https://drcloudehr.com/faq/dr-cloud-ehr-onc-compliant-real-world-testing>

Developer Real World Testing Plan Page URL: <https://drcloudehr.com/faq/dr-cloud-ehr-onc-compliant-real-world-testing>

Developer Real World Testing Results Report Page URL [if different from above]:

Related ICS Versions of Product (if not included in original plan):

[OPTIONAL] CHANGES TO ORIGINAL PLAN

If a developer has made any changes to their approach for Real World Testing that differs from what was outlined in their plan, note these changes here.

Summary of Change [Summarize each element that changed between the plan and actual execution of Real World Testing]	Reason [Describe the reason this change occurred]	Impact [Describe what impact this change had on the execution of your Real World Testing activities]

[IF APPLICABLE] ICS PRODUCT(S)

If a developer chose to utilize inherited certified status (ICS) for a product originally outlined in their Real World Testing plan, the ICS products must be included in Real World Testing if the originating listing is withdrawn following ICS certification.

ICS Products	
Product Name(s):	
Version Number(s):	
CHPL ID(s):	
Date(s) of ICS Certification:	

[IF APPLICABLE] WITHDRAWN PRODUCT(S)

If a developer withdrew any products within the past year that were previously included in their Real World Testing plan, please provide the following information.

Withdrawn Products	
Product Name(s):	
Version Number(s):	
CHPL ID(s):	
Date(s) Withdrawn:	
Inclusion of Data in Results Report: [Provide a statement as to whether any data was captured on the withdrawn products. If so, this data should be identified in the results report.]	

SUMMARY OF TESTING METHODS AND KEY FINDINGS

DrCloudEHR is marketed to behavioral health and human services in the public and private sector all over the US. For this reason, the Real-World Testing plan had been applied to this specialty care setting. Agencies that use DrCloudEHR provide mental health counseling, behavioral health counseling and substance use disorder treatment services.

Our approach to testing was focused on making sure the system was usable for clinical, medical, billing, and reporting purposes by the agencies using DrCloudEHR. A major element of focus on application design was to promote interoperability and sharing of information between agencies and EHRs using industry standard protocols and mechanisms compliant with ONCHIT compliant certification. We worked with selected partner agencies and staff to test the applicable criteria for which DrCloudEHR was certified.

All required data elements compliant with certification were ensured by exporting data in formats we are certified for, and any information that was exchanged was tested to make sure it complied with certification requirements.

The following criteria were tested:

- 170.315(g)(7) Application access — patient selection
- 170.315(g)(9) Application access — all data request
- 170.315(g)(10) Standardized API for patient and population services

STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) STANDARDS UPDATES

Voluntary standards updates must be addressed in the Real World Testing results report. Real World Testing results reports must include all certified health IT updated to newer versions of standards prior to August 31 of the year in which the updates were made for the submitted plan.

Indicate as to whether voluntary SVAP standards are leveraged as part of the certification of your health IT product(s).

Yes, I have products certified with voluntary SVAP standards. (If yes, please complete the table below.

[No] No, none of my products include these voluntary standards.

Standard (and version)	The product has no voluntary SVAP standards updates.
Updated certification criteria and associated product	NA
Health IT Module CHPL ID	NA
Date of ONC-ACB notification	
Date of customer notification	
Conformance method and measurement/metric(s)	NA

Care Setting(s)

The expectation is that a developer’s Real World Testing is conducted within each type of clinical setting in which their certified health IT is marketed. Health IT developers are not required to test their certified health IT in every setting in which it is marketed for use.

List each care setting that was tested.

Behavioral Healthcare

Metrics and Outcomes

Measurement/ Metric	Associated Criterion(a)	Relied Upon Software (if applicable)	Outcomes	Challenges Encountered (if applicable)
Usability Test	§ 170.315(g)(7) Application access — patient selection		<p>Patient IDs were retrieved so we can use them in testing for g(7) and g(9) 100% of the time.</p> <p>Out of the 1 site used there were around 5 patient ID’s used for testing. Out of the 5 all of them were accurate.</p>	
Audit Log Review	§ 170.315(g)(9) Application access — all data request		<p>APIs returned all data categories from the CCDS compliant to the criterion (100% of the time).</p> <p>Out of the 1 site used and all of the APIs that were used returned 100 % accuracy.</p>	
	§170.315(g)(10) Standardized API for patient and		APIs returned all data categories from the CCDS	

	population services		compliant to the criterion (100% of the time). Out of the 1 site used and all of the APIs that were used returned 100 % accuracy.	
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KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe	Milestone Met
Identify users to be part of testing	Behavioral Healthcare	Q2 2025	MET
Conduct testing	Behavioral Healthcare	Q3 2025	MET
Publish results of Testing	Behavioral Healthcare	January 2026	MET
Submitted Report to ACB	Behavioral Healthcare	02/01/2026	MET